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Press Release

Cambridge, 9th March 2020

Norfolk and Suffolk Constabularies Choose Sepura's SC21 TETRA Radio for Force Refresh

Norfolk and Suffolk Constabularies have purchased nearly 4,000 Sepura SC21 TETRA radios in a joint force investment, equipping their officers with powerful, compact critical communication devices.



The decision to invest in Sepura radios followed a thorough trial by both forces, from which users gave the SC21 their enthusiastic approval, and a comprehensive business case analysis, covering support, pricing and evolution of the product.

The SC21 is a compact version of Sepura's SC20 radio, combining high levels of robustness and functionality without compromising on performance. This was backed up by users on the trial, who praised in the SC21 in particular for its rich, clear audio, allowing clear communication even in noisy environments, as well as the compact design which takes up a minimum of space on an officer's uniform.



Officers also praised the excellent battery life and robust design of the radio, while commentating that the intelligent user interface made it quick and easy to perform primary functions.

T/Assistant Chief Constable Steve Mattin, Joint Protective Services Lead, welcomed the roll out saying:

"Good communications is fundamental to our policing service and the SC21 will provide us with the support we need to give the best policing service we can to our communities."



David Woods, Joint ICT Airwave Specialist for Norfolk and Suffolk Constabularies, was responsible for leading the trial and evaluation. "After considering the options available to us it was clear that Sepura's SC21 was the unanimous choice of both our front line officers and our operations teams. Sepura's support is outstanding and they are working closely with us to help manage our transition to the new devices, including assisting with training and the installation of charging equipment, ensuring that our staff will be fully prepared for the transition."



Dawn Griffiths, Business Development Manager, led the trial from Sepura's side. She said: "We have seen many UK organisations adopt SC Series radios from Sepura as they look to equip their users with modern, powerful devices to support their operations. The SC21 is unique in the market in having such advanced features in a compact device and as such offers Norfolk and Suffolk Constabulary users the best of both worlds."



The SC21 is part of Sepura's market-leading SC Series of radios, featuring hand portable and mobile radios, supplemented by powerful applications and flexible accessories to support public safety officers communicate efficiently. Sepura are the leading supplier to UK police forces as well as many other police forces in Europe and throughout the world.

ABOUT SEPURA

Sepura is a recognised global leader in the development and supply of radio terminals, accessories and applications for TETRA-based mission-critical and business-critical communications. Based in the UK's Cambridge technology hub, Sepura provides local support through its global footprint, and is a trusted partner to public safety users and commercial customers in the professional mobile radio (PMR) market. Sepura's comprehensive solutions for critical communications enable customers to address the demanding operational challenges they face. For more information, please visit www.sepura.com.

MEDIA CONTACTS

Ben Yelton

Communications & Event Manager, Sepura

Tel: +44 (0)1223 877215

Mob: +44 (0)7850 271074

ben.yelton@sepura.com

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